



News Release

**FOR IMMEDIATE
RELEASE**

September 1, 2017

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ELIZABETH RIVER TUNNELS CUSTOMER CARE CENTER TO CLOSE FOR LABOR DAY

The Customer Care Center will be closed on Monday, September 4, 2017

PORTSMOUTH – The Elizabeth River Tunnels (ERT) Customer Care Center, located at 700 Port Centre Parkway in Portsmouth will be closed in observance of Labor Day on Monday, September 4, 2017. The Customer Care Center will reopen on Tuesday, September 5 at 7 a.m. and resume normal weekday business hours from 7 a.m. to 7 p.m.

The Customer Care Center will be open during normal Saturday business hours on September 2 from 9 a.m. to 1 p.m. Pay-by-plate customers can continue to make payments anytime through the ERT website at DriveERT.com.

Headquartered in Portsmouth, Virginia, this public-private partnership is comprised of Elizabeth River Crossings OpCo, LLC and the Virginia Department of Transportation. For more information, visit DriveERT.com or follow us on Twitter at [@DriveERT](https://twitter.com/DriveERT).

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