



News Release

FOR IMMEDIATE RELEASE

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ERT CUSTOMER CARE CENTER TO CLOSE FOR JULY 4TH HOLIDAY

The Customer Care Center will be closed on July 4th

PORTSMOUTH – The Elizabeth River Tunnels (ERT) Customer Care Center, located at 700 Port Centre Parkway in Portsmouth will be closed in observance of Independence Day, Tuesday, July 4. The Customer Care Center will reopen on Wednesday, July 5 at 7 a.m. and resume normal weekly business hours from 7 a.m. to 7 p.m.

The Customer Care Center will be open during normal Saturday business hours on July 1 from 9 a.m. to 1 p.m. and Monday, July 3 from 7 a.m. to 7 p.m. Pay-by-plate customers can continue to make payments anytime through the ERT website at DriveERT.com.

Headquartered in Portsmouth, Virginia, this public-private partnership is comprised of Elizabeth River Crossings OpCo, LLC and the Virginia Department of Transportation. For more information, visit DriveERT.com or follow us on Twitter at [@DriveERT](https://twitter.com/DriveERT).

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