



News Release

FOR IMMEDIATE RELEASE

May 24, 2017

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ERT CUSTOMER CARE CENTER TO CLOSE FOR MEMORIAL DAY

The Customer Care Center will be closed on Memorial Day, May 29

PORTSMOUTH – The Elizabeth River Tunnels (ERT) Customer Care Center, located at 700 Port Centre Parkway in Portsmouth will be closed in observance of Memorial Day, Monday, May 29. The Customer Care Center will reopen on Tuesday, May 30 at 7 a.m. and resume normal weekly business hours from 7 a.m. to 7 p.m.

The Customer Care Center will be open during normal Saturday business hours on May 27 from 9 a.m. to 1 p.m. Pay-by-plate customers can continue to make payments anytime through the ERT website at DriveERT.com.

Headquartered in Portsmouth, Virginia, this public-private partnership is comprised of Elizabeth River Crossings OpCo, LLC and the Virginia Department of Transportation. For more information, visit DriveERT.com or follow us on Twitter at [@DriveERT](https://twitter.com/DriveERT).

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