

Pay BY PLATE

Payment Process

Pay by Plate is an alternate way to pay for tolls, not a toll violation.



Invoice

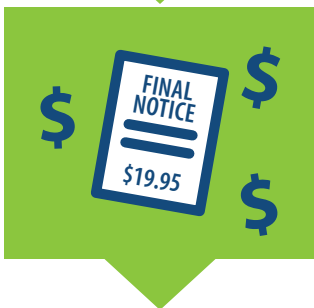
- Customers driving a vehicle not associated with an E-ZPass account in good standing are mailed a Pay by Plate invoice for tolls incurred on the Elizabeth River Tunnels, within 60 business days of the toll transaction(s).
- Tolls incurred via Pay by Plate include a processing fee* of \$3.30 per transaction.
- Customers have 30 days to pay invoices before incurring additional fees.

**2017 rate. Processing fees are capped at two-times the base toll rate by Virginia law.*



Violation Notice

- If an invoice is not paid by the due date, a Violation Notice is issued.
- In addition to the tolls and processing fees, an administrative fee of \$5 per transaction is added to the amount owed.
- Customers have 30 days to pay a Violation Notice before incurring additional fees.



Final Notice

- If a Violation Notice is not paid by the due date, a Final Notice is issued.
- An additional administrative fee of \$10 per transaction is added to the amount owed.
- Customers have 30 days to pay a Final Notice, or their account may be sent to a Collections Agency.



Collections

- If a Final Notice is not paid by the due date, the account may be referred to a Collections Agency.
- The customer is responsible for the Collections Agency fee of \$7.50 per transaction.
- A hold may be placed on the customer's DMV registration, as allowed by Virginia Law, which results in additional fees. The account must be paid in full before the customer's vehicle registration can be renewed with DMV.



Court

- If the amount due is not paid by the due date on the Final Notice, or if the Collections Agency cannot obtain payment, the account may be referred to court.
- The account holder will be liable for court fees and civil penalties as allowed under Virginia Law and determined by the Court.

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